

## Case Study

A Somerset College invited Reflect Catering Consultancy Ltd to complete a review of their catering services and to identify the loss of profit and to assess which direction the college needed to go to improve their overall performance.

We submitted our review with recommendations and an implementation plan to bring the college back into profit and improve upon their services and costs.

Our approach was to work with the college to implement the following changes:

- ◆ Reschedule the staff to accommodate the services and peak periods.
- ◆ Implement a financial control system to obtain quality information for each area, allowing for complete control on costs.
- ◆ Complete a stock control system linking to the financial system for better control on purchases.
- ◆ Complete a sales analysis of all products with a gross profit margin which is achievable.
- ◆ Evaluate the suppliers to reduce costs and to buy locally to support the area.
- ◆ Introduce new menu ranges for all locations completely costed and priced.
- ◆ Market the services internally with signage and directional signs for each location.

We achieve all the above and more for our Client. The College is now enjoying a budgeted return to profit with a quality catering services for their students and staff.

"Well done, Reflect Catering Consultancy Ltd a great job we have learned a lot from you, thank you. We look forward to our next review with you".



## Catering Consultants

### Providing Catering Solutions

Our principal consultant Ron Wyatt would like to hear from you to discuss any opportunities that you feel our consultancy can assist you in reducing your catering costs.

Our first initial consultation is FREE and without obligation, so if you require help, advice, support or need someone to assess your catering facilities, please contact us.

We offer our Clients catering solutions to meet their needs.

We are only a phone call or email away, we are happy to listen and advise our customer at any time.

Please call us now on 07749 415756.

**RCC** the best services for you!  
Reflect Catering Consultancy Ltd

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**EXPERT  
ADVICE**

*Providing  
Catering  
Solutions*

**Your business requirements  
are our business needs**

Tele: 07749 415756

# Welcome to our Brochure

We are independent professional catering consultants providing advice and support to the catering industry, our consultancy aim is to provide our Clients with quality, professional and practical advice to ensure our Clients maintain best value and a quality service for their catering business.



Are your catering services satisfying your employees?  
Do you suffer complacency with your contractor?

Are you thinking that it is time for a change?  
Do you need to add value and reduce your costs?  
Have you the right financial controls in place?  
Is it a time for a fresh approach, with new ideas?

If so, we can help we have the catering solution for you. Working with Reflect Catering Consultancy Limited will enhance your services and reduce your costs, your investment will ultimately cover our fee.

If you feel it is time to improve your catering service please contact us, we can find the right solution for you.

Our first initial consultation is FREE and without obligation, so if you require help, advice, support or need someone to assess your catering facilities contact us now.

We offer our Clients catering solutions to meet their needs.

**Our Clients are from Education, Business and Industry, Hotels and Restaurants.**

## Our Consultancy

Ron Wyatt is our Principle consultant Ron has over 30 years experience within the catering business, working within Education, Contract Catering, Business & Industry, Retail, Commercial and Hotels. Ron has worked with major companies in operations, branding, business development, retention of business and completing project work to improve turnover, quality, standards and setting business objectives to maximise profit opportunities.

Listed below are some of the services our consultancy offer to our Clients.

- Best Value
- Financial Controls
- Audit Health & Safety
- Audit Finance
- Audit Hygiene
- Audit Front of House
- Audit Controls
- Customers Surveys
- Contract Monitoring
- Management Cover
- Catering Reviews
- Tender Process
- Operational Support
- Project Management
- Benchmarking
- Implementing Change
- Brands Management
- Executive Lease



## The Way Forward

A leading UK food service consultancy providing advice and support for the catering industry.

With our vast experience of operating catering establishments, we are fully aware of the opportunities to save our Clients money. We therefore look at all services, financial controls and quality issues highlighting all saving opportunities without affecting the service.



Our principal consultant Ron Wyatt would like to hear from you to discuss any opportunities that you feel our consultancy can assist you in reducing your catering costs.

Don't forget, our first initial consultation is FREE and without obligation, so if you require help, advice, support or need someone to assess your catering facilities contact us now.

We offer our Clients catering solutions to meet their needs, we are happy and flexible to work with our Clients and their workforce to help, advice, direct and implement any solution to improve their catering facilities.

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